

House rules

Intern, Stand: 18.08.2025

Dear visitors,

We warmly welcome you to our three buildings: the Barfüsserkirche, the Haus zum Kirschgarten and the Musikmuseum, and wish you an inspiring stay. These house rules are designed to ensure a positive experience for all visitors and are binding. We kindly request your consideration of others during your visit. By entering the museum buildings, you agree to abide by the house rules. The visitor service is responsible for ensuring compliance with the rules, so please follow the instructions of the staff. The protection of people and historical objects in the buildings is our top priority.

1. Video surveillance

The exhibition rooms are monitored by video for security reasons.

2. Exhibits

The exhibits may not be touched, damaged or otherwise impaired in any way. Visitors are liable for any damage they cause.

3. Balloons (air and gas)

No balloons may be brought into the exhibition buildings.

4. Food and drink

Food and drink are not permitted in the museums.

5. Smoking and the use of open flames

Smoking is prohibited throughout the museum premises. Please note that open flames are strictly prohibited.

6. Photography

Filming or photography without flash, tripods or selfie sticks is permitted for private use. The copyright for photographs of objects is held by the Historical Museum Basel (HMB). Press photographers are required to obtain written permission from the HMB's communications department. Please contact:
marketing.hmb@bs.ch

7. Mobile phones

In the interest of respecting other visitors, we kindly ask you to refrain from making phone calls and to ensure that your phone is on silent mode.

8. Bags and luggage

Large bags, suitcases, travel bags, rucksacks, musical instruments, rainwear and other bulky items must be stored in the lockers. Handbags up to A4 size (L 30 x H 21 x max. 10 cm depth) are permitted in the exhibition rooms. In case of doubt, the staff will decide. Essential personal items may be repacked in a transparent plastic carrier bag and taken into the exhibition rooms. Plastic bags are available at the ticket office.

9. Coats and jackets

Coats and jackets must either be worn or left at the cloakroom.

10. Prams, wheelchairs, walking frames

Wheelchairs, walking frames, prams and buggies are permitted. Due to limited space, twin and sibling prams are only permitted in the permanent exhibition of the Barfüsserkirche. In the event of large numbers of visitors or bulky prams, visitor services may restrict access for prams. Children are not allowed to be carried on their parents' shoulders. Infants who are not yet able to walk must be carried in the arms or in a baby carrier in front of the chest.

11. Umbrellas and walking sticks

Umbrellas of any kind are not permitted in the exhibition rooms. Walking sticks are only permitted if they have rubber tips.

12. Animals

With the exception of assistance dogs, animals are not permitted in the museum buildings.

13. Liability Cloakroom and lockers

Please use our cloakroom and lockers. We accept no liability for items left in the cloakroom or lockers.

14. Parents, teachers, group leaders and guardians

are responsible for the appropriate behaviour of children and young people in their care. Young people aged 13 and over may visit the museum without adult supervision. If visiting as a group, please register in advance at: vermittlung.hmb@bs.ch

15. All activities

that compromise safety, order, cleanliness and quiet in the museum are prohibited.

In case of doubt, the visitor service will decide on all of the above regulations.